SMART**MESSAGING**

YOUR RADIO IS A MULTIMEDIA COMMUNICATIONS TOOLKIT

SMARTMESSAGING IS A SECURE AND CONVENIENT WAY TO SHARE TEXTS, IMAGES, VIDEOS AND VOICENOTES ACROSS YOUR EXTENDED TEAM.

DETAILS

You rely on your radio for mission-critical voice. But sometimes you need options. Sometimes it would be easier to share an image. Sometimes it would be more effective to send a text.

That's when you need SmartMessaging: a multimedia communication tool that runs on your smart radio. Designed specifically for public safety users, it's a secure and convenient way to share texts, pictures, videos and voicenotes across your extended team.

Need to stay quiet or need information about a call? Send a text. Need to recognize the suspect or visuals of a structure fire? Dispatch can send an image. It's all quickly and easily accessible via the touchscreen interface, using the on-screen virtual keyboard. With everything securely stored for future reference.

SmartMessaging is a platform for the future - in fact we're already working on further enhancements. Imagine texting across multiple agencies. Imagine integrating responders' messages into the incident timeline record. Imagine telling ViQi to read out a message with premise warnings on an assigned call. These are just a few of the ways we're growing this essential application.

With SmartMessaging, your smart radios become a complete public safety communications toolkit — all on one device, all integrated into your systems, all clear, secure and reliable.

BENEFITS

- **Every Tool You Need:** Text messages, picture messages, voicenotes and videos. Share information with groups and individuals, in the way that suits you best.[1]

- **Purpose-Built:** Built into the APX NEXT radio family home screen, SmartMessaging is designed specifically for public safety communications.

- **Ready For The Future:** SmartMessaging has unlimited possibilities for future development - including multi-agency support, and ViQi integration.

COMPATIBLE PRODUCTS[2]

- APX NEXT series
- APX N70

OTHER PRODUCTS REQUIRED

- WAVE Dispatch Application is required for dispatch use case.
- CriticalConnect Data Interop is required for LMR integration.
- Critical Connect and WAVE subscription for smartphone to smart radio family messaging[3].

SECURITY

Messaging data is encrypted between radio and server.

DELIVERY

- SmartMessaging is purchased as an application service and is charged per radio per month.
- WAVE Dispatch Application is charged separately.
- Interoperability with other APX radio models and smartphones is charged separately.

SHARE INFORMATION WITH GROUPS AND INDIVIDUALS, IN THE WAY THAT SUITS YOU BEST.

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Access from the home screen

View status of contacts and groups

Create text messages quickly and easily

Share images, videos and voicenotes

DISTRIBUTE IMAGES

A description of the suspect is useful, but a picture is so much better. Simply upload a mugshot to the WAVE Dispatch Application, then share it with individuals or groups of responders over SmartMessaging. The image will be transferred quickly over broadband, then can be viewed and re-shared, right from the radio screen.

SHARE CALL AND ADDRESS INFORMATION

What was that address? What was the patient's name again? When you're responding to an incident, and away from your MDT, it's not easy to remember all the details - and scribbling a note is definitely not good security practice. But a SmartMessaging text is persistent. You can come back to your message history, to get confirmation of the incident details.

PUBLISH DAILY NOTICES

Command staff need to be able to send out bulletins: important information like daily road closures and public events. But these nonurgent messages needn't clog up the radio system, when you can send them as voicenotes. Responders aren't distracted mid-incident: they can listen whenever it's safe and convenient to do so.

1 For release 2020.3: Radios can initiate text messages. Images, voicenotes and videos may be received and forwarded but not created.

2 APX NEXT series radios offer a full keyboard. APX N70 radios offer canned message options.

3 Voice group communications and messaging between APX NEXT radios and smartphones is available through the combined use of Critical Connect and WAVE.

For more information, please visit
www.motorolasolutions.com/smartmessaging

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